

TWN4 MULTITECH SMARTCARD SERIES

TWN4 MULTITECH SMARTCARD

TWN4 MULTITECH SMARTCARD LEGIC 42

PRODUCT DISCONTINUATION NOTIFICATION

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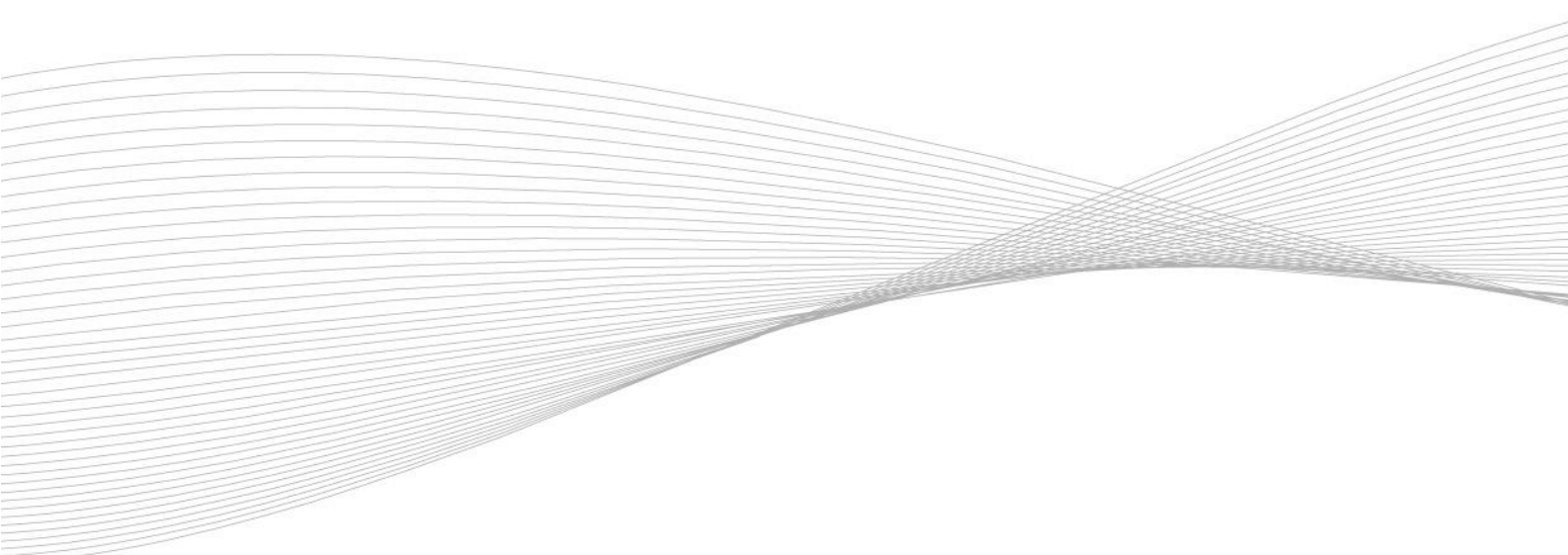


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1 INTRODUCTION

1.1 DISCONTINUATION INFORMATION

This discontinuation notice informs, that ELATEC is discontinuing the manufacture of a number of products. All affected products and associated part numbers are listed in this document.

This notification is intended to inform our customers and partners, so they have the opportunity to respond and modify their product portfolio accordingly. Should you have any further questions regarding this product discontinuation, we stand ready to assist you at any stage, in order to minimize the impact of this product discontinuation on your business.

1.2 REVISION HISTORY

VERSION	CHANGE DESCRIPTION	EDITION
01	First edition	06/2022

2 PARTS AND PRODUCTS AFFECTED

The PDN comprises the entire series of TWN4 MultiTech SmartCard and TWN4 MultiTech SmartCard LEGIC 42 products. However, for historical reasons, the products are also known under the following names:

TWN4 SMARTCARD MIFARE NFC USB
TWN4 SMARTCARD LEGIC NFC USB

All product variants and derivatives are affected, including customer-specific derivatives. The common product names are TWN4 MultiTech SmartCard and TWN4 MultiTech SmartCard LEGIC 42 with optional amendments to those names.

PART NUMBER	PRODUCT
T4SD-FXXXX-YYY	TWN4 SmartCard MIFARE NFC
T4SK-FXXXX-YYY	TWN4 SmartCard MIFARE NFC (Kit)
T4SD-BXXXX-YYY	TWN4 SmartCard LEGIC NFC
T4SK-BXXXX-YYY	TWN4 SmartCard LEGIC NFC (Kit)

XXXX = stands for interface indications, firmware customizations, housing colors or inlays

YYY = stands for firmware options, customizations

Due to the discontinuation of the reader, all accessories, that belong to this product series are also discontinued.

PART NUMBER	PRODUCT
HKSD-B	TWN4 SmartCard Holder black
HKSD-W	TWN4 SmartCard Holder white

3 SUCCESSOR

TWN4 MultiTech SmartCard and TWN4 MultiTech SmartCard LEGIC 42 will be discontinued due to logistical and technical reasons without having a direct successor.

Depending on the use case scenario, we can recommend a successor product or not. If you need a contact card reader, we cannot offer an adequate replacement. A combined reader for both, contactless and contact operation will no longer be offered in the future. A direct successor product is currently also not on Elatec's roadmap. If you need an RFID reader with 125 kHz and 13.56 MHz, we can offer our TWN4 MultiTech 2 series which offers a wide range of product derivatives, either with single or multiple frequencies as well as BLE.

Please contact your local sales team in case you are missing certain products and features.

The local sales team is also available to assist you with questions regarding product information, availability, and alternatives.

4 TIMELINE

Last time buy date

This date represents the last opportunity to place an order with ELATEC. All orders placed before and including the specified date will be accepted. All orders placed after this date will not be accepted, you will have to switch directly to the substitute product.

Last time delivery date

After this date, the specified discontinued products will no longer be shipped.

End of maintenance

Any maintenance or repair of the product no matter HW or SW will not be performed anymore after this date. Maintenance includes, but is not limited to the following operations:

- Fixing of small errors "bugs" in the SW (Non-Breaking Bugs)
- Implementation of new features and functions (mostly SW)
- Development / customization of SW and HW to maximize performance, stability and security

End of support

At the end of support date, all support of the product is no longer available. This includes, but is not limited to, immediate support to the partner or customer for technical issues in the field. Furthermore, support including technical assistance for existing or new installations. SLAs (Service Level Agreement) contracts are of course observed by ELATEC as long as they apply and until they expire.

DESCRIPTION	DATE
LAST TIME BUY DATE	31 st of August 2022
LAST TIME DELIVERY DATE	Due to current chip allocation the last delivery date must be aligned individually
END OF MAINTENANCE	31 st of December 2022
END OF SUPPORT	31 st of December 2023

5 CONTACT

For technical inquiries or questions, please contact:

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USA: Support-Americas@elatec.com

Asia: apac-info@elatec.com

For commercial inquiries or questions, please contact:

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